

NOTICE TO NEW ENGLAND BAPTIST HOSPITAL PATIENTS OF AVAILABILITY OF FINANCIAL ASSISTANCE

New England Baptist Hospital (NEBH) is committed to providing health care services to all those in need regardless of ability to pay. NEBH will make every reasonable effort to assist patients in making payment arrangements for services or in obtaining financial assistance, if eligible.

Through its participation in the Massachusetts Health Safety Net (HSN), the Hospital provides financial assistance to uninsured and underinsured patients who are Massachusetts residents and who meet certain income qualifications. In general, HSN provides coverage for those with incomes under 300% the federal poverty level. A Massachusetts resident of any income may qualify for Medical Hardship through HSN if allowable medical expenses have so depleted his or her countable income that he or she is unable to pay for health services.

In addition, the Hospital provides direct financial assistance to uninsured patients whose income exceeds 300% of the federal poverty level,

Patients eligible for financial assistance under the Financial Assistance Policy will not be charged more than amounts generally billed to patients with insurance.

Please call our Financial Counselors immediately if you think you will have difficulty paying your medical bills. Financial Counselors can help determine if you are eligible for financial assistance programs. Financial Counselors can be reached at 617-754-5974 between the hours of 8:00 a.m. – 4:00 p.m., Monday through Friday.

Copies of this summary, the NEBH Patient Financial Assistance Policy, and the Patient Financial Assistance Application, are available at www.nebh.org/policies or by calling a NEBH Financial Counselor.